

Q4 2022/23

	Cheltenham Borough Council	Cotswold District Council	Forest of Dean District Council	Gloucester City Council	South Gloucestershire Council	Stroud District Council	Tewkesbury Borough Council	Total/ Average
<b>Households and Demographics This Quarter</b>								
Enquiries	422	142	272	639	409	493	220	2597
Number of households	257	89	183	367	296	292	138	1622
Count health conditions	159	46	133	231	171	183	97	1020
Count over 65	43	26	42	59	47	58	41	316
Count receiving benefits	54	8	49	120	77	82	46	436
Count with child	72	18	28	87	80	64	25	374
Count no recorded vulnerability	15	2	4	11	11	8	2	53
% health conditions	62%	52%	73%	63%	58%	63%	70%	63%
% over 65	17%	29%	23%	16%	16%	20%	30%	19%
% receiving benefits	21%	9%	27%	33%	26%	28%	33%	27%
% with child	28%	20%	15%	24%	27%	22%	18%	23%
% No recorded vulnerability	6%	2%	2%	3%	4%	3%	1%	3%
Average age of caller	46	56	53	47	51	49	53	
<b>Main Health condition per referral Q</b>								
Autoimmune And Immunodeficiency	6	2	2	4	5	6	2	27
Cancer	6	2	5	8	6	5	5	37
Cardiovascular Disease	9	1	4	8	9	6	2	39
Dementia	2	0	4	3	1	3	1	14
Diabetes	5	1	3	16	8	7	5	45
Limited Mobility (inc Arthritis)	14	9	22	32	39	34	8	158
Mental Health Condition	32	9	26	50	29	42	16	204
Neurobiological And Related Disorders	1	0	1	3	3	5	4	17
Respiratory Disease	22	11	33	46	34	31	30	207
Severe Learning Disabilities	3	1	3	4	2	2	1	16
Substance Misusers	0	0	0	1	2	0	0	3
Other	39	6	12	23	18	18	14	130
<b>Total</b>	<b>139</b>	<b>42</b>	<b>115</b>	<b>198</b>	<b>156</b>	<b>159</b>	<b>88</b>	<b>897</b>

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	Cheltenham Borough Council	Cotswold District Council	Forest of Dean District Council	Gloucester City Council	South Gloucestershire Council	Stroud District Council	Tewkesbury Borough Council	Total/ Average
<b>Property details</b>								
Owner occupier	74	36	72	95	106	98	63	544
Private Tenant	29	9	22	44	22	30	13	169
Social tenant- HA	67	23	62	154	126	30	40	502
Social Tenant-LA	57	2	4	45	4	101	3	216
House	96	31	81	119	122	84	44	577
Flat	51	3	16	60	32	29	13	204
Park Home	6	7	1	5	6	6	6	37
Bungalow	13	10	25	24	30	20	16	138
Before 1900	11	5	21	19	8	24	5	93
1900-1950	18	6	16	30	22	16	5	113
1950-2000	66	25	53	70	62	55	49	380
2000 +	9	1	10	13	23	11	14	81
<b>Measures installed by Local Authority</b>								
Cavity Wall Insulation	0	2	0	2	1	1	0	6
External Wall Insulation	0	0	0	0	0	0	0	0
Internal Wall Insulation	0	0	0	0	0	0	0	0
Loft Insulation	0	0	0	2	1	1	0	4
Underfloor Insulation	0	0	0	0	0	0	0	0
GSHp	0	0	0	0	0	0	0	0
ASHP	1	2	1	0	0	0	0	4
HHRSH	0	0	0	0	1	2	3	6
Solar PV	2	4	9	3	1	6	3	28
Solar Thermal	0	0	0	0	0	0	0	0
Ventillation	0	2	0	0	1	1	0	4
Doors	0	0	0	0	0	0	0	0
Park Home Insulation	1	0	0	4	0	2	0	7
Gas Boiler	3	1	1	4	4	5	1	19
Room in Roof Insulation	0	0	0	0	0	0	0	0
Gas FTCH	0	0	0	0	0	0	0	0
LPG FTCH	0	0	0	0	0	0	0	0
Oil/LPG boiler	0	0	0	0	0	0	0	0
Small measures	1	0	0	0	1	0	0	2
<b>Total</b>	<b>8</b>	<b>11</b>	<b>11</b>	<b>15</b>	<b>10</b>	<b>18</b>	<b>7</b>	<b>80</b>
<b>Households supported</b>	<b>7</b>	<b>4</b>	<b>9</b>	<b>10</b>	<b>9</b>	<b>14</b>	<b>6</b>	<b>59</b>

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	Cheltenham Borough Council	Cotswold District Council	Forest of Dean District Council	Gloucester City Council	South Gloucestershire Council	Stroud District Council	Tewkesbury Borough Council	Total/Average
<b>Quarter Funding by Local Authority - Table 7</b>								
ECO	£0.00	£0.00	£0.00	£0.00	£0.00	£0.00	£0.00	£0.00
WHF	£0.00	£0.00	£0.00	£0.00	£0.00	£0.00	£0.00	£0.00
Health Funding	£1,758.75	£0.00	£0.00	£0.00		£495.00	£0.00	£2,253.75
Better Care Fund SG					£840.00			£840.00
HUG	£41,045.72	£22,600.00	£64,340.80	£65,307.16	£0.00	£48,643.80	£33,993.76	£275,931.24
LAD	£9,200.00	£35,126.80	£18,350.00	£19,291.00	£21,105.02	£39,212.55	£8,901.00	£151,186.37
Other	£5,776.32	£3,062.69	£2,699.57	£10,872.59	£11,964.68	£10,570.21	£3,067.39	£48,013.45
HSF	£24,243.00	£5,887.00	£9,204.00	£48,494.00	£30,365.00	£26,709.00	£9,015.00	£155,175.00
<b>Total</b>	<b>£82,023.79</b>	<b>£66,676.49</b>	<b>£94,594.37</b>	<b>£143,964.75</b>	<b>£64,274.70</b>	<b>£125,630.56</b>	<b>£54,977.15</b>	<b>£633,399.81</b>

<b>Annual savings Q4</b>								
Annual Carbon Savings	7.51	12.32	10.44	9.79	6.75	14.08	8.41	69.30
Lifetime Carbon Savings	148.10	275.88	222.14	240.08	128.60	293.64	168.16	1476.60
Capital Carbon Cost Effect.	£446.70	£230.38	£399.25	£461.41	£415.56	£362.38	£289.73	£364.18
Equivalent Net Zero Homes	2.14	3.51	2.97	2.79	1.92	4.01	2.40	19.74
Annual Bill savings	£1,290.00	£2,447.00	£3,252.00	£1,831.00	£1,088.00	£3,011.00	£1,675.00	£14,594.00
Lifetime Bill savings	£29,585.00	£60,568.00	£78,563.00	£51,883.00	£27,133.00	£74,636.00	£38,027.00	£360,395.00

<b>Technical Home Visits conducted by qualified Domestic Energy Assessor Home Visits in Quarter</b>								
Visits	0	0	10	0	1	0	0	11
Count health conditions	0	0	9	0	1	0	0	10
Count of over 65	0	0	5	0	0	0	0	5
Count receiving benefits	0	0	1	0	0	0	0	1
Count with child	0	0	1	0	0	0	0	1
Count with no recorded vulnerability	0	0	0	0	0	0	0	0
% health conditions			90%		100%			91%
% over 65			50%		0%			45%
%receiving benefits			10%		0%			9%
%with child			10%		0%			9%
% No recorded vulnerability			0%		0%			0%

<b>Referrals broken down by referrer category</b>								
Advocacy Partner	90	2	15	47	7	12	22	195
Age UK	8	4	10	25	0	15	6	68
Charity Partner	20	3	16	169	24	123	13	368
Citizen's Advice	1	2	0	0	3	3	0	9
Fire & Rescue Service	0	0	0	0	0	0	0	0
Food Bank	45	0	0	0	0	41	0	86
Local Council Team	9	1	7	19	11	24	5	76
NHS/Healthcare Service	1	1	16	5	0	0	2	25
Other	0	0	3	0	1	1	1	6
Social Housing	38	6	25	70	49	0	5	193
Other Advice Service	0	0	0	0	5	0	0	5

<b>Referrals from W&amp;W to other services - Quarter</b>								
Age UK	1	1	1	2	3	0	0	8
Advocacy Partner	0	0	0	0	0	0	0	0
Fire & Rescue Service	0	0	0	0	2	1	0	3
Other Advice Service	1	0	0	0	2	0	0	3
Ethical lender	0	0	0	0	3	0	0	3
Warm Home Discount	0	0	0	0	0	0	0	0
Emergency boiler scheme	0	0	0	0	0	0	0	0
Supplier	0	0	0	0	1	0	0	1
Local Council Team	0	0	0	0	0	0	0	0
Citizen's Advice	1	1	0	0	3	2	0	7
Charity Partner	0	0	0	0	0	0	0	0
Handyperson Service	0	1	0	1	0	0	1	3
Social Housing	1	0	0	0	1	0	0	2
Big Difference Scheme	0	0	0	0	0	0	0	0
NHS/Healthcare Service	0	0	0	0	0	0	0	0
Other	0	0	0	0	0	0	0	0

YTD 2022/23	Cheltenham Borough Council	Cotswold District Council	Forest of Dean District Council	Gloucester City Council	South Gloucestershire Council	Stroud District Council	Tewkesbury Borough Council	Total/Average
<b>Households and Demographics 2021/22</b>								
Enquiries	1536	476	1113	2134	1329	1840	782	9210
Number of households	732	257	563	980	799	867	398	4596
Count health conditions	415	138	368	605	479	493	255	2753
Count over 65	120	68	124	191	170	188	109	970
Count receiving benefits	144	42	172	402	238	232	114	1344
Count with child	176	57	106	278	230	200	90	1137
Count no recorded vulnerabilities	28	9	16	28	38	38	11	168
% health conditions	57%	54%	65%	62%	60%	57%	64%	60%
% over 65	16%	26%	22%	19%	21%	22%	27%	21%
% receiving benefits	20%	16%	31%	41%	30%	27%	29%	29%
% with child	24%	22%	19%	28%	29%	23%	23%	25%
% No recorded vulnerability	4%	4%	3%	3%	5%	4%	3%	4%
Average age of caller	49	55	53	48	52	52	55	
<b>Main Health condition per referral 2022/23 cumulative</b>								
Autoimmune And Immunodeficien	13	3	7	11	19	15	5	73
Cancer	15	6	9	21	15	18	14	98
Cardiovascular Disease	24	8	22	27	22	25	10	138
Dementia	5	2	11	8	7	5	2	40
Diabetes	21	7	18	42	24	32	15	159
Limited Mobility (inc Arthritis)	48	24	61	92	106	83	47	461
Mental Health Condition	82	21	79	133	83	119	44	561
Neurobiological And Related Disea	8	2	5	11	18	8	4	56
Respiratory Disease	55	27	60	108	71	72	51	444
Severe Learning Disabilities	5	3	8	9	5	6	1	37
Substance Misusers	0	0	0	5	4	0	0	9
Other	81	20	45	67	48	52	37	350
<b>Total</b>	<b>357</b>	<b>123</b>	<b>325</b>	<b>534</b>	<b>422</b>	<b>435</b>	<b>230</b>	<b>2426</b>

YTD 2022/23	Cheltenham Borough Council	Cotswold District Council	Forest of Dean District Council	Gloucester City Council	South Gloucestershire Council	Stroud District Council	Tewkesbury Borough Council	Total/Average
<b>Referrals by tenure type 2022/23 YTD</b>								
Owner occupier	264	119	226	313	339	307	165	1733
Private Tenant	64	22	47	137	67	84	36	457
Social tenant- HA	127	72	186	338	285	100	106	1214
Social Tenant-LA	175	3	17	83	12	270	17	577
House	284	104	241	376	413	285	129	1832
Flat	139	25	38	122	107	84	36	551
Park Home	22	16	5	15	28	14	23	123
Bungalow	33	18	63	55	69	54	38	330
Before 1900	32	20	78	54	33	84	16	317
1900-1950	40	24	42	91	67	44	13	321
1950-2000	164	71	128	193	198	162	127	1043
2000 +	52	12	27	42	75	29	30	267
<b>YTD Measures installed by Local Authority</b>								
Cavity Wall Insulation	36	4	3	5	7	6	3	64
External Wall Insulation	0	0	0	0	0	0	0	0
Internal Wall Insulation	0	0	4	0	0	0	0	4
Loft Insulation	6	1	6	5	10	4	3	35
Underfloor Insulation	0	0	0	0	0	0	0	0
GSHIP	0	0	0	0	0	0	0	0
ASHP	1	4	8	0	2	2	1	18
HHRSH	1	1	3	1	2	3	4	15
Solar PV	4	8	12	5	3	6	5	43
Solar Thermal	0	0	0	0	0	0	0	0
Ventillation	0	2	2	0	1	1	1	7
Doors	0	0	0	0	0	0	0	0
Park Home Insulation	3	3	0	4	0	3	3	16
Gas Boiler	10	2	7	14	7	12	8	60
Room in Roof Insulation	0	0	0	0	0	0	0	0
Gas FTCH	1	0	1	6	0	1	0	9
LPG FTCH	0	0	0	0	0	0	0	0
Oil/LPG boiler	0	1	3	0	0	0	0	4
Small measures	3	0	1	2	4	3	2	15
<b>Total</b>	<b>65</b>	<b>26</b>	<b>50</b>	<b>42</b>	<b>36</b>	<b>41</b>	<b>30</b>	<b>290</b>
Households supported	57	15	35	35	27	34	23	226

YTD 2022/23	Cheltenham Borough Council	Cotswold District Council	Forest of Dean District Council	Gloucester City Council	South Gloucestershire Council	Stroud District Council	Tewkesbury Borough Council	Total/Average
<b>2022/23 Funding by Local Authority</b>								
ECO	£63,074.98	£6,547.78	£85,753.52	£38,657.67	£31,964.56	£39,952.59	£16,016.40	<b>£281,967.50</b>
WHF	£2,625.00	£5,635.78	£40,071.57	£13,613.90	£5,600.00	£12,600.00	£0.00	<b>£80,146.25</b>
Health Funding	£4,162.99	£2,300.00	£15,142.50	£9,841.68		£8,305.00	£17,552.91	<b>£57,305.08</b>
Better Care Fund SG					£8,925.00			<b>£8,925.00</b>
HUG	£69,850.72	£84,477.02	£115,993.38	£65,307.16	£17,510.53	£63,046.80	£98,249.76	<b>£514,435.37</b>
LAD	£26,902.80	£65,902.40	£18,350.00	£31,134.60	£30,423.02	£39,212.55	£15,047.80	<b>£226,973.17</b>
Other	£10,953.52	£3,062.69	£2,699.57	£21,961.23	£14,802.94	£13,191.96	£3,067.39	<b>£69,739.30</b>
HSF	£76,988.00	£17,127.00	£43,893.00	£125,721.00	£75,000.00	£74,081.00	£33,290.00	<b>£497,500.00</b>
<b>Total</b>	<b>£254,558.01</b>	<b>£185,070.67</b>	<b>£321,903.54</b>	<b>£306,237.24</b>	<b>£184,226.05</b>	<b>£249,489.90</b>	<b>£183,224.26</b>	<b>£1,736,109.67</b>

<b>Annual savings 2022/23</b>								
Annual Carbon Savings	45.88	29.96	65.18	46.80	25.78	38.17	25.34	<b>277.12</b>
Lifetime Carbon Savings	1406.15	674.76	1367.54	977.11	610.07	815.09	544.21	<b>6394.94</b>
Capital Carbon Cost Effect.	£181.92	£285.94	£252.56	£315.18	£299.73	£313.35	£363.53	£269.86
Equivalent Net Zero Homes	13.07	8.53	18.57	13.33	7.34	10.87	7.22	78.93
Annual Bill savings	£8,349	£5,463	£10,890	£7,671	£4,236	£6,234	£4,196	£47,039
Lifetime Bill savings	£282,422	£135,844	£260,982	£183,265	£118,269	£157,050	£105,314	£1,243,146
<b>Technical Home Visits conducted by qualified Domestic Energy Assessor</b>								
Visits	3	3	35	12	10	5	3	<b>71</b>
Count health conditions	2	2	28	4	8	2	1	<b>47</b>
Count over 65	0	3	10	4	6	2	2	<b>27</b>
Count receiving benefits	1	0	11	0	4	1	0	<b>17</b>
Count with child	0	0	11	0	2	0	1	<b>14</b>
Count with no recorded vulnerability	0	0	0	1	0	1	1	<b>3</b>
% health conditions	67%	67%	80%	33%	80%	40%	33%	66%
% over 65	0%	100%	29%	33%	60%	40%	67%	38%
%receiving benefits	0%	100%	29%	33%	60%	40%	67%	38%
%with child	0%	0%	31%	0%	20%	0%	33%	20%
% No recorded vulnerability	0%	0%	0%	8%	0%	20%	33%	4%
<b>Referrals broken down by referrer category 2022/23</b>								
Advocacy Partner	286	7	68	213	44	63	126	<b>807</b>
Age UK	30	6	30	93	1	43	18	<b>221</b>
Charity Partner	56	3	103	492	102	403	30	<b>1189</b>
Citizen's Advice	17	3	4	6	29	10	8	<b>77</b>
Fire & Rescue Service	0	0	1	0	0	0	0	<b>1</b>
Food Bank	133	0	9	2	1	211	4	<b>360</b>
Local Council Team	42	8	27	33	55	59	23	<b>247</b>
NHS/Healthcare Service	3	2	64	6	0	0	2	<b>77</b>
Other	1	2	11	1	1	1	3	<b>20</b>
Social Housing	181	24	47	141	103	0	35	<b>531</b>
Other Advice Service	0	0	0	0	18	0	0	<b>18</b>
<b>Referrals from W&amp;W to other services - 2021/22</b>								
Age UK	2	1	4	5	6	0	1	<b>19</b>
Advocacy Partner	0	0	0	0	0	0	0	<b>0</b>
Fire & Rescue Service	4	4	3	3	5	2	0	<b>21</b>
Other Advice Service	3	0	1	2	4	0	0	<b>10</b>
Ethical lender	0	0	0	0	3	0	0	<b>3</b>
Warm Home Discount	0	0	0	0	0	0	0	<b>0</b>
Emergency boiler scheme	0	0	0	2	1	0	0	<b>3</b>
Supplier	0	0	0	0	29	0	0	<b>29</b>
Local Council Team	0	0	0	0	23	0	0	<b>23</b>
Citizen's Advice	3	5	2	6	17	10	0	<b>43</b>
Charity Partner	0	0	0	0	0	0	0	<b>0</b>
Handyperson Service	0	1	0	1	1	0	1	<b>4</b>
Social Housing	12	0	0	0	2	0	0	<b>14</b>
Big Difference Scheme	1	0	0	0	0	0	0	<b>1</b>
NHS/Healthcare Service	1	0	0	1	0	1	0	<b>3</b>
Other	0	0	0	0	0	0	0	<b>0</b>