

# **National Register of Taxi Licence Revocations, Suspensions and Refusals (NR3)**

## **Stroud District Council's Policy on sharing, receiving and use of information from the Register**

This policy covers the use that Stroud District Council will make of the ability to access and use information contained on the National Register of Taxi Licence Revocations, Suspensions and Refusals (NR3). The register is a mechanism for licensing authorities to share details of individuals who have had a hackney carriage or private hire drivers' licence suspended or revoked, or an application for one refused. This is necessary for assessing whether an individual is a fit and proper person to hold a hackney carriage drivers' or private hire drivers' licence

This policy has been updated in May 2023 to reflect the mandatory requirement under the Taxis and Private Hire Vehicles (Safeguarding and Road Safety) Act 2022. This Act makes a mandatory requirement for all licensing authorities to input into a central database instances where the authority has refused, suspended or chosen to not renew or revoked a taxi or private hire drivers licence based wholly or in part on information relating to the driver concerning safeguarding or road safety. Before a licensing authority decides whether to grant or renew a driver licence it must search the database for any entry relating to the applicant. Previously the requirement was optional and only included refusals and revocations.

Stroud District Council will use the register in accordance with this policy and the [Statutory Guidance](#).

The NR3 contains information relating to any refusal to grant, or suspension or revocation of, a taxi drivers' licence. This information is important in the context of a subsequent application to another authority for a drivers' licence by a person who has had their licence refused, suspended or revoked in the past.

Throughout this policy reference is made to 'taxi drivers' licence.' This generic term covers a dual hackney carriage and private hire driver licence and a private hire only driver licence.

Stroud District Council has signed up to the NR3. This means that when an application for a taxi drivers' licence is refused or suspended, or when an existing taxi drivers' licence is revoked, that information will be placed upon the register.

When an application for a new drivers' licence, or renewal of an existing drivers' licence is received, Stroud District Council will make a search of the NR3. The search will only be made by an officer who has been trained in the use of NR3 and who is acting in accordance with this policy. If details are found that appear to relate to the applicant, a request will be made to the authority that entered that information for further details.

Any information that is received from any other authority in relation to an application will only be used in relation to that application, and the determination of it, and will not be used for any other purpose. Any data that is received will only be kept for as long as is necessary in relation to the determination of that application. This will include the period of processing that application, making a decision, notifying the applicant of the outcome of that decision, and the appeal processes.

For the avoidance of doubt, any such data will be kept for a period of no more than 35 days from the date of the service of the written notification of the determination of the application.

Where an appeal to the magistrates' court is made, the data will be retained until that appeal is determined or abandoned. Where the appeal is determined by the magistrates' court, there is a further right of appeal to the Crown Court. In these circumstances, the data will be retained for a period of no more than 35 days from the date of the decision of the magistrates' court. If an appeal is made to the Crown Court, the data will be retained until that appeal is determined or abandoned. Where the appeal is determined by the magistrates' court or the Crown Court, it is possible to appeal the decision by way of case stated. Accordingly, the data will be retained for a period of no more than 35 days from the date of the decision of the Crown Court (if the decision was made by the magistrates' court, the retention period has already been addressed). If an appeal by way of case stated is made, the data will be retained until all court proceedings relating to that appeal by way of case stated (which will include potential appeals to the Court of Appeal and Supreme Court) have been determined.

The data will be held securely in accordance with Stroud District Council's general policy on the secure retention of personal data. At the end of the retention period, the data will be erased and/or destroyed in accordance with Stroud District Council's general policy on the erasure and destruction of personal data. The council's retention policy is available at <https://www.stroud.gov.uk/privacynotice>

### **Making a request for further information regarding an entry on NR3**

When an application is made to Stroud District Council for the grant of a new, or renewal of, a taxi driver's licence, the Council will check the NR3.

Stroud District Council will make and then retain a clear written record of every search that is made of the register. This will detail:

- the date of the search;
- the name or names searched;
- the reason for the search (new application or renewal);
- the results of the search; and
- the use made of the results of the search (this information will be entered to the register at a later date).

This record will not be combined with any other records (i.e. combined with a register of licences granted) and will be retained for the retention period of 11 years.

If Stroud District Council discovers any match (i.e. there is an entry in the register for the same name and identifying details) a request will be made to the authority that entered those details for further information about that entry. That request will also include details of Stroud District Council's data protection policy in relation to the use of any data that is obtained as a result of this process.

This request will be made in writing in accordance with the form at Appendix 1 of this policy. It will be posted or emailed to the contact address of the authority that entered those details which will be detailed in the register.

### **Responding to a request made for further information regarding an entry on NR3**

When Stroud District Council receives a request for further information from another authority a clear written record will be made of the request having been received. This record will not be combined with any other records (i.e. combined with a register of licences granted) and will be retained for the retention period of 11 years

Stroud District Council will then determine how to respond to the request. It is not lawful to simply provide information as a blanket response to every request.

Stroud District Council will conduct a Data Protection Impact Assessment. This will consider how the other authority will use the data, how it will store that data to prevent unauthorised disclosure, the retention period for that data, and the mechanism for erasure or destruction of the data at the end of that period. It is expected that if the second authority has adopted a policy similar to this, that should be a reasonably straightforward process.

If Stroud District Council is satisfied that the other authority's data protection procedures are satisfactory, consideration will then be given as to what information will be disclosed. This will be determined by an officer who has been trained to discharge this function.

Any disclosure must be considered and proportionate, taking into account the data subjects' rights and the position and responsibilities of a taxi driver. Data is held on the NR3 register for a period of 11 years, but Stroud District Council will not disclose information relating to every entry. Each application will be considered on its own merits.

Stroud District Council will disclose information relating to a revocation, suspension or refusal to grant a drivers' licence in accordance with the timescales contained Stroud District Council's Taxi and Private Hire Conviction Policy. Where the reason for refusal to grant or revocation relates to a conviction which is within the timescales determined in those guidelines, the information will be disclosed. Where the reason for refusal to grant or revocation relates to a conviction which is outside the timescales determined in those guidelines, the information will not be disclosed. However, in every case, consideration will be given to the full circumstances of the decision and there may be occasions where information is provided other than in accordance with this policy.

Any information about convictions will be shared in accordance with this policy under part 2 of schedule 1 to the Data Protection Act (DPA) 2018; that is, the processing is necessary for reasons of substantial public interest in connection with the exercise of a function conferred on the authority by an enactment or rule of law.

The officer will record what action was taken and why. Stroud District Council will make and then retain a clear written record of every decision that is made as a result of a request from another authority. This will detail:

- the date the request was received
- how the data protection impact assessment was conducted and its conclusions
- the name or names searched
- whether any information was provided
- if information was provided, why it was provided (and details of any further advice obtained before the decision was made)
- if information was not provided, why it was not provided (and details of any further advice obtained before the decision was made) and
- how and when the decision (and any information) was communicated to the requesting authority.

This record will not be combined with any other records (i.e. combined with a register of licences granted) and will be retained for the retention period of 11 years.

### **Using any information obtained as a result of a request to another authority**

When Stroud District Council receives information as a result of a request that has been made to another authority, it will take that information into account when determining the application for the grant or renewal of a taxi drivers' licence. This will be in accordance with Stroud District Council's usual process for determining applications

Stroud Council will make and then retain a clear written record of the use that is made of the results of the search (this information will be added to the register detailed above).

Information that is received may warrant significant weight being attached to it, but it will not be the sole basis for any decision that Stroud District Council will make in relation to the application.

## Appendix 1 - Information Disclosure Form

This form is submitted following a search of the National Register of Refusals, Suspensions and Revocations (NR3).

Name of licensing authority requesting information: .....

Requestor authority reference number: .....

Name of licensing authority from which information is sought: .....

Name of individual in respect of whom the request is made: .....

Decision in respect of which the request is made: Refusal/suspension / revocation

Other details for this record: .....

Address: .....

Driving licence Number : .....

NI Number .....

Reference number: .....

### ***Declaration by requesting authority:***

*The authority hereby confirms that this information is being sought in connection with the exercising of its statutory function to ensure that holders of taxi / PHV licences are fit and proper persons, and that the processing of this data is therefore necessary in the performance of a task carried out in the public interest.*

*The information provided below will only be processed, used and saved by the authority in connection with this particular application and in accordance with all relevant data and privacy requirements, as previously advised by the authority to applicants for and existing holders of taxi and PHV licences, and will be retained in accordance with the Authority's retention policy relating to the provision of such information.*

*To enable the authority to conduct a data protection impact assessment, details of this authority's policy in relation to the use of information obtained as a result of this request is attached to this document/can be accessed at <https://www.stroud.gov.uk/taxis>*

Signed:

Name: .....

Position: .....

Date.....

***For completion by providing authority  
Further information to support the decision recorded on NR3 in respect of the above  
named individual***

***Declaration by providing authority***

*The authority hereby confirms that it has conducted a data protection impact assessment.*

*It also confirms that the information above is accurate, and has been provided after thorough consideration by the authority as to the proportionality and lawfulness of making this disclosure. The information reflects the basis on which the decision recorded in the National Register of Refusals and Revocations was made. In the event that the authority becomes aware that this information is no longer accurate, we will advise the above named authority accordingly.*

*The authority also confirms that, as part of the basis for securing, retaining or applying for a taxi / private hire driver licence, the above named individual has been made aware of to the fact that this information will be shared, in accordance with all relevant data and privacy requirements*

Signed:

Name: .....

Position: .....

Date: .....