

Telephone call received from [REDACTED] on 14.11.19

[REDACTED], Bristol Road, Whitminster. Tel: [REDACTED]

Pumping house between [REDACTED] and Attwolls cannot cope with pumping foul water up the hill in Whitminster. Non return valve is not working. There has been 16 incident reports with Severn Trent over the last few years and still no action. [REDACTED] recognises need for more houses but additional infrastructure capacity must be secured upfront. Recently 95 houses have been permitted without infrastructure. He has spoken with Cllr John Jones.

There is now back flow of raw sewerage into house and garden. He has been told he can not use toilet, bath , shower, sink and SDC require them to move from septic tank to mains drainage and now this. He and his wife are retired couple and cannot cope.